



PROFORMA FOR LODGING COMPLAINT

FOR LAW VOLTAGE/ INTERUPTION./FAILURE OF POWER SUPPLY

Consumer No.

Complaint ref. No.
(To be given by SOUTHCO)

1. Name and full address of the complainant:
2. Brief description of the complaint:
3. Date of complaint
4. Date / Time since which the Original Complaint
At fuse center is pending.
5. Any other information.

SIGNATURE OF THE COMPLAINANT

-----Tear at this line-----

ACKNOWLEDGEMENT TO BE FILLED BY SOUTHCO AND HANDED OVER TO THE CONSUMER

1. Complaint reference No.
(To be given by SOUTHCO)

DATE.

2. Consumer No..... Name.....

3. Received on Date.

4. Complaint received by

5. Brief detail of the complaint

6. Target date to resolve.

SIGNATURE OF THE AUTHORISED OFFICER

Designation:

Seal:

(For further assistance quote your complaint reference number)